



ELEKTRAWIRE

Quality Policy

ELEKTRA WIRE s.r.l is an Italian SME operating in the electromechanical sector, born thanks to the union of working passion and sacrifice, values that are still fundamental for us today. Thanks to the expertise and experience gained over the years, we guarantee the customer a service as commensurate as possible with the specific requests.

Being aware that quality and trust are essential elements for satisfying its customers, also considering the increased competition in the sector and the global-economic situation, ELEKTRA WIRE s.r.l. is committed to operating according to high standards and to harmonizing its development within a global sustainability framework.

This commitment aims to guarantee, through a prior assessment of the operating context and the market:

- customer satisfaction and acceptance of the needs of interested parties;
- timely compliance with regulations on workers' safety and working environment;
- timely compliance with current environmental legislation.

To achieve these objectives and, above all, maintain them over time, ELEKTRA WIRE s.r.l. undertakes to:

- comply with the relevant legislative requirements and international, European, national and local standards in force related to each product and activity undertaken;
- evaluate business and environmental risks and manage them as opportunities;
- adopt initiatives aimed at pursuing continuous improvement regarding the company management, customer satisfaction, working environment and respect for the global environment;
- implement an in-depth supplier evaluation;
- keep the quality of our products under control through systematic monitoring and measurement activities;
- actively involve all staff in corporate and quality issues, through adequate preparation and constant updating;
- equip itself with the best available and economically feasible technologies to pursue the satisfaction of the relevant interested parties.

In particular, it is decided to focus attention on some priority directions:

- ✓ an efficient and timely service towards the customer, aimed at renewing mutual esteem and trust;
- ✓ maintain a relationship of support and collaboration with the workers who, proud of the family nature of the company, ELEKTRA WIRE s.r.l. considers with a great sense of responsibility and affection;
- ✓ the transfer of our founding principles to suppliers and collaborators;
- ✓ the identification of technologically advanced solutions and protection of available resources.

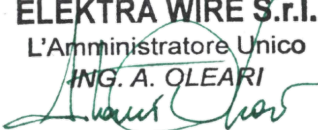
All activities carried out within ELEKTRA WIRE s.r.l. are therefore aimed at pursuing these strategic goals, thanks to the implementation of a Quality Management System. In fact, this tool enables to implement the policy set out in these pages, identifying critical issues and defining:

- objectives and goals;
- improvement actions, including programs and resources to implement them;
- the training needs of the staff;
- management tools for control, measurement and monitoring;
- the checks to be implemented to validate the results achieved.

The objectives contained in the present company policy are obtained thanks to the definition of improvement plans, with the commitment to verifying the results and review the objectives on an annual basis.

Pogliano M.se, 23/01/2025

ELEKTRA WIRE S.r.l.
L'Amministratore Unico
ING. A. OLEARI



La Direzione